Moving Forward Together

Background and Context for a Transformational Strategy

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Programme Aim

The aim of this programme is to:

• Produce a **strategy for new service models** across health and social care that:
  – Meet the future needs of our population
  – Is in line with National Strategies
  – Takes forward our previous strategies
  – Delivers safe, effective, person centred and sustainable care

• Support the future development of delivery plans
Programme Objectives

The objectives are:

• to predict future population needs
• to review why we need to change
• to review all existing strategies and bring them together
• to work with our care teams to **develop new models of care delivery** that
  – provide safe, effective and person centred care
  – maximises our available resource,
  – provides care in the most efficient and effective way
  – makes the best use of innovation, new technology and the digital age
Our Approach
Aligned to and designed to deliver on National Strategies

By 2020 everyone is able to live longer healthier lives at home or in a homely setting

- Integrated Health and Social Care
- Prevention Anticipation Supported Self Care
- Home/Community Day Case Care Versus Inpatient

Better Health
Better Care
Better Value

1 2 3 4 5 6 7 8 9

Quality
Safe
Effective
Person Centred
Our Outcomes: The Pillars

Aligned to and designed to deliver on National Strategies

1. People can look after and improve their own health and live in good health for longer
2. People are able to live independently and at home or in a homely setting in their community
3. People have positive experiences of those services, and have their dignity respected
4. Care is centred on helping to maintain or improve the quality of life of people
5. Services contribute to reducing health inequalities
6. Unpaid carers are supported to look after their own health and wellbeing and to reduce any negative impact of caring
7. Service users are safe from harm
8. Our staff feel engaged with the work they do and are supported to continuously improve the information, support, care and treatment they provide
9. Resources are used effectively and efficiently
Transforming Care Delivery

- Specialist Care
  - Hospital Based Care
  - Accessing community and primary care
  - Living at Home with support
  - Living at home independently

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Our Phases

Phase One: September October and November

• Review existing strategies
• Predict the future needs of our population
• Find examples of innovation from around the world
• Share this information with our care teams
Our Phases

Phase Two: December January and February

- Work with our care teams to develop new ways of delivering care
- 13 different condition or specialty meetings and 8 cancer groups
  - With GP, Community Nursing, Therapists and other teams, Hospital Nursing, Hospital Doctors, Community and Hospital Managers, Public Health and Technology Experts
- Looking at the future challenges and examples of innovation from around the world
- Developing what new models should look like for our population
Our Phases

Phase Three: March and April

- Consider other Health Board developing strategies and the impact on GGC options
- Join up all the different proposed changes
- Describe the proposed changes across the care system
- Ensure that together these changes meet our aim and objectives
- Use this basis to support discussions with the wider service teams and public engagement programme
- Adapt our strategy as required to take account of comments
Our Phases

Phase Four: May and early June

• Bring forward finalised proposals for the future of health and social care services delivered by NHSGGC for their population to the Board for approval in June 2018.
Progress to Date

• Core Team Established on 7 September
  – Weekly Meetings
    ▪ Review of National Strategies
    ▪ Population needs assessment and modelling complete
    ▪ Stock take of progress against Clinical Services Strategy
    ▪ Examples of Transformational change already in place
Progress to Date

• Launch Board Paper
  – Approved at 17 October NHSGGC Board meeting
  – Subsequently to all Integrated Joint Boards

• Stakeholder Engagement
  – Plan developed

• Stakeholder Reference Group
  – First meeting in December with representation from patients and carers across GGC, includes third sector
Progress to Date

• Programme Board
  – Membership agreed with CEO, first meeting on 1 December

• Service Engagement and Modelling Process
  – Activity projection data and research on best practice shared
  – Specialty based cross system meeting through December/January/February

• Large scale integration event planned for 30 January